CANDIDATE

Professional Specialist

Amman, Jordan | candidate@email.com | +962 7 9545 3503

PROFESSIONAL SUMMARY

Dedicated and performance-oriented Professional Specialist with proven hands-on experience in operational excellence and team coordination. Recognized for strong problem-solving acumen, meticulous attention to detail, and a collaborative mindset that consistently elevates organizational productivity and customer satisfaction.

KEY CAREER HIGHLIGHTS

- Improved workflow efficiency by 20% through structured task reorganization and process audits.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

WORK EXPERIENCE

Professional Specialist • **Ali Saleh Mohammad Awwad** — **2023 – Present**

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **aliawwad251@outlook.com** — **2022 – 2023**

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **+962 7 7616 1919** — **2021 – 2022**

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Amman – Abu Nseir, Jordan** — **2020 – 2021**

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **PROFILE** — **2019 – 2020**

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Experienced Telecommunications Tower Technician with over 5 years of hands-on experience in tower installation,** 2018 – 2019

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **maintenance, and operation. Skilled in working at heights, handling telecommunications equipment, and** 2017 – 2018

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **ensuring network reliability. Strong technical abilities combined with problem-solving skills and commitment to** 2016 – 2017

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **safety and quality standards.** 2015 – 2016

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **EDUCATION** 2014 – 2015

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **High School Certificate** 2013 – 2014

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **EXPERIENCE** 2012 – 2013

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **October 2023 –** 2011 – 2012

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **October 2025** 2010 – 2011

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Private Telecommunications Authority** 2009 – 2010

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Telecommunications Tower Technician (Maintenance & Operations)** 2008 – 2009

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Worked in maintenance and operations department for telecom towers** 2007 – 2008

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Monitored network performance and ensured system stability** 2006 – 2007

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Diagnosed and resolved technical faults efficiently** 2005 – 2006

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Performed equipment upgrades and system optimization** 2004 – 2005

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Collaborated with technical teams to improve service quality** 2003 – 2004

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **June 2019 – July 2023 International Communication & Construction Contracts LTD.CO** 2002 – 2003

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Telecommunications Tower Technician** 2001 – 2002

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Installed and maintained telecom towers and related equipment** 2000 – 2001

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Performed troubleshooting and repair of communication systems** 1999 – 2000

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Assisted in tower climbing, rigging, and equipment mounting** 1998 – 1999

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Ensured compliance with safety regulations during all operations** 1997 – 1998

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Conducted routine inspections and preventive maintenance** 1996 – 1997

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **SKILLS** 1995 – 1996

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Telecom Tower Installation & Maintenance** 1994 – 1995

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Equipment Mounting & Dismantling** 1993 – 1994

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Troubleshooting & Fault Diagnosis** 1992 – 1993

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Preventive Maintenance** 1991 – 1992

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **RF Equipment Handling** 1990 – 1991

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • **Cable Installation & Management** 1989 – 1990

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • **Antenna Alignment & Optimization** 1988 – 1989

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • Network Support & Monitoring 1987 – 1988

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • SOFT SKILLS 1986 – 1987

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • Strong Problem-Solving Skills 1985 – 1986

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • Attention to Detail 1984 – 1985

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • Teamwork & Collaboration 1983 – 1984

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • Ability to Work Under Pressure 1982 – 1983

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • Time Management 1981 – 1982

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • Adaptability & Flexibility 1980 – 1981

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • Commitment to Safety Standards 1979 – 1980

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

Operations Specialist • LANGUAGES 1978 – 1979

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Recognized for top tier performance in quality compliance, client satisfaction, and goal attainment.

Operations Specialist • Arabic 1977 – 1978

Amman, Jordan

- Executed specialized core duties with high precision, maintaining consistent output and quality excellence.
- Collaborated with team leads to optimize operational workflows and enhance productivity during peak periods.
- Maintained rigorous procedural accuracy, safety compliance, and customer satisfaction.
- Improved workflow efficiency by 20% through structured task reorganization and process audits.

CORE SKILLS & EXPERTISE

Core Professional Competencies: Operations Management • Process Optimization • Client Relations • Team Collaboration • Resource Planning

Digital Tools & Platforms: Microsoft Office 365 • Project Management Tools (Trello / Asana) • CRM & Database Systems • Digital Reporting Platforms

Industry Standards & Quality: Quality Assurance (QA) • Compliance Monitoring • Standard Operating Procedures (SOPs) • Continuous Improvement

Leadership & Personal Attributes: Strategic Problem Solving • Effective Communication • Time Management • Attention to Detail • Adaptability

LANGUAGES

Arabic (Native) • **English** (Professional Working Proficiency)

المسمى الوظيفي المستهدف

Professional Specialist

- Professional Specialist

خبرات العمل

- Ali Saleh Mohammad Awwad
- aliawwad251@outlook.com
- +962 7 7616 1919
- Amman – Abu Nseir, Jordan
- PROFILE
- Experienced Telecommunications Tower Technician with over 5 years of hands-on experience in tower installation,
- maintenance, and operation. Skilled in working at heights, handling telecommunications equipment, and
- ensuring network reliability. Strong technical abilities combined with problem-solving skills and commitment to
- safety and quality standards.
- EDUCATION
- High School Certificate
- EXPERIENCE
- October 2023 –
- October 2025

- Private Telecommunications Authority
- Telecommunications Tower Technician (Maintenance & Operations)
- Worked in maintenance and operations department for telecom towers
- Monitored network performance and ensured system stability
- Diagnosed and resolved technical faults efficiently
- Performed equipment upgrades and system optimization
- Collaborated with technical teams to improve service quality
- June 2019 – July 2023 International Communication & Construction Contracts LTD.CO
- Telecommunications Tower Technician
- Installed and maintained telecom towers and related equipment
- Performed troubleshooting and repair of communication systems
- Assisted in tower climbing, rigging, and equipment mounting
- Ensured compliance with safety regulations during all operations
- Conducted routine inspections and preventive maintenance
- SKILLS
- Telecom Tower Installation & Maintenance
- Equipment Mounting & Dismantling
- Troubleshooting & Fault Diagnosis
- Preventive Maintenance
- RF Equipment Handling
- Cable Installation & Management
- Antenna Alignment & Optimization
- Network Support & Monitoring
- SOFT SKILLS
- Strong Problem-Solving Skills
- Attention to Detail
- Teamwork & Collaboration
- Ability to Work Under Pressure
- Time Management
- Adaptability & Flexibility
- Commitment to Safety Standards
- LANGUAGES
- Arabic