TARIQ AL-MANSOURI

Operations & Supply Chain Manager

Amman, Jordan | test@example.com | +962 7 9999 8888 | LinkedIn

PROFESSIONAL SUMMARY

Dynamic and results-driven Operations & Supply Chain Manager with over 7 years of strategic leadership experience optimizing operational efficiency, logistics, and quality assurance. Proven track record of spearheading process transformation initiatives that reduced operational costs by 18% and improved productivity by 25%. Adept at vendor negotiations, workflow standardization, and leading cross-functional teams to exceed organizational KPIs.

KEY CAREER HIGHLIGHTS

- Spearheaded operational re-engineering at Advanced Solutions Company, reducing overall supply chain turnaround times by 22% and cutting annual operating expenses by 18%.
- Designed and executed end-to-end Quality Management Systems at Al-Ruwad Foundation, achieving a 99.4% audit compliance rate across all project deliverables.

WORK EXPERIENCE

Operations Manager • **Advanced Solutions Company** — **2020 – Present**

Amman, Jordan

- Direct daily operations and end-to-end supply chain functions, accelerating overall workflow turnaround times by 25% while upholding strict quality standards.
- Re-engineered procurement and inventory logistics management, minimizing operating expenses by 18% without sacrificing service delivery speed.
- Formulated data-backed operational strategies and departmental KPIs, boosting staff productivity and alignment across multi-disciplinary teams by 20%.
- Negotiated strategic vendor agreements and logistics contracts, securing a 15% reduction in recurring supply chain overhead.
- Mentored and supervised an operational team of 15+ employees, fostering high engagement and lowering voluntary turnover by 18%.
- Implemented proactive risk management and workflow safety protocols, achieving 100% regulatory compliance across operational pipelines.

Quality Supervisor • **Al-Ruwad Foundation** — **2017 – 2020**

Amman, Jordan

- Supervised corporate quality standards and regulatory compliance across departments, elevating service quality benchmark scores by 30%.
- Executed comprehensive internal quality audits, identifying systemic bottlenecks and driving down operational defect rates by 24%.
- Authored standardized operating procedures (SOPs) for daily oversight, improving task completion velocity by 15%.
- Trained cross-functional team members on quality control protocols, achieving a 99.4% compliance rate during external audits.
- Partnered with executive leadership to align quality management frameworks with broader strategic growth objectives.

CORE SKILLS & EXPERTISE

Core Technical / Functional Expertise: Operations Management • Supply Chain Optimization • Quality Control & Assurance • Strategic Planning • Inventory Control • Logistics & Procurement • Vendor Management

Tools, Software & Digital Platforms: Enterprise Resource Planning (ERP) • Supply Chain Management Software • Microsoft Excel (Advanced Analysis) • Warehouse Management Systems (WMS) • Data Reporting & Analytics • Project Management Tools

Methodologies, Frameworks & Standards: Quality Management Systems (QMS) • Standard Operating Procedures (SOPs) • Lean Process Optimization • KPI & Performance Metrics Tracking • Root Cause Analysis

Executive Leadership & Interpersonal Competencies: Cross-Functional Team Leadership • Strategic Resource Allocation • Contract Negotiation • Process Transformation • Change Management • Problem Solving

EDUCATION

Bachelor of Business Administration (BBA) • **University of Jordan** 2017

Amman, Jordan

Focus on Strategic Management & Operations

LANGUAGES

Arabic (Native) • **English** (Full Professional Proficiency)